













Whatever outside enquiry you want carried out, lets Herdens handle it for you.

We can offer you a variety of different enquiries and are happy to tailor our service to your requirements, meaning you only receive the information you require and do not pay for unnecessary extras.

All of our standard prices are usually fully inclusive*, meaning you will not be charged any extra for telephone, mileage, VAT etc. which other agents may add on to their standard fees. Although prices are likely to be more competitive for work carried out in the South East of England (including London), we have access to a full network of agents who cover the whole of the UK and work to the standards set out by us.

We can offer you the following services, from both a claimant and defendant perspective:

-  Interviewing and statement taking in accordance with CPR guidelines
-  Locus plans and photographs
-  Solutions for firms dealing with credit hire claims
-  Investigations into suspect / fraudulent claims and claimants
-  Cost effective services for firms handling contentious low value claims
-  Tracing of individuals and firms
-  Process serving
-  Address / occupier verification
-  Specialists in internet based research
-  Credit card recovery

If you require an enquiry that is not listed above, then please do not hesitate to contact us as we can usually suggest a solution for you.

Herdens is registered with the Information Commissioner and for your protection carries specialist professional indemnity insurance.

For more information please do not hesitate to contact Chris Dent on 0845 486 0073 or by e-mail at chris.dent@herdens.co.uk.

* With the exception of legal fees / disbursements that may be applicable if your require a sworn affidavit to confirm service of papers